

**FOR IMMEDIATE RELEASE**

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**FOR IMMEDIATE RELEASE****Three Promotions at Hawaii Dental Service**

Hawaii Dental Service, the state's largest dental benefits provider, recently promoted three leaders within the company: Thomas Delaney to Chief Operating Officer; Chad Yano to Director, Information Systems; and Roque Aranador to Director, Information Technology.

**Thomas Delaney**

Thomas Delaney, who has been with HDS for nearly 30 years, has been promoted to Chief Operating Officer from Director of Information Systems. He reports to Mark Yamakawa, HDS President and CEO.

In his new role, Delaney will continue to oversee Information Systems, and has the added responsibilities of providing strategic oversight and leadership for HDS's other operational activities including customer service, claims processing and administration, membership services, provider relations and mailroom. He also oversees HDS's dental director and dental consultants.

Delaney also serves as Vice President of Hawaii Client Services, an HDS subsidiary, and oversees HDS's contract with the Department of Human Services Med-QUEST Division to administer benefits for Hawaii Medicaid beneficiaries.

He started at HDS as a Database Analyst in 1985, and was named Manager of Systems Development in 1990, serving as the technical architect responsible for designing HDS's claims administration system. Under his leadership, HDS was one of the first Delta Dental plans in the nation to provide real-time information for online claims submitted by dentists. Delaney was promoted to Director, Information Systems in 2004.

Delaney, a Kaka'ako resident, received a bachelor of science in business administration with an emphasis in quantitative methods from California State University-Long Beach.

**Chad Yano**

Chad Yano has been promoted to Director, Information Systems from Manager, Systems Development, a position he held for the past 10 years. Yano joined the company as a Project Analyst in 1999, and was promoted to Manager, Systems Development in 2007.

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In his new role, he will plan and organize application development for HDS's information systems department, direct the strategic and technical development of business applications and the HDS claims system which supports both commercial and Medicaid claims processing, and manage a team of project analyst programmers.

Yano has been responsible for a number of innovations at HDS. He designed the HDS Online web portal and directed the development of an application to expedite data entry processes and accelerate the turnaround time for claims payment. He has also served as the organization's technical webmaster, functioned as the backup database administrator, and provided virtualization technology expertise during his tenure.

The Punahou School graduate received a bachelor of science degree in computer engineering and computer science and a master of science degree in computer engineering, both from the University of Southern California at Los Angeles. Yano, a Kaka'ako resident, is a member of the Association of Computing Machinery.

### **Roque Aranador**

Roque Aranador has been with HDS for nearly 20 years, and has been promoted to Director, Information Technology from Manager, Network Operations, a position he held since 1998. He has more than 30 years of information technology experience with organizations in Hawaii as well as San Francisco.

Aranador has been responsible for monitoring trends and best practices in the networking, application hosting, and network security space and updating HDS's network design.

In his new role, Aranador will lead the database administration team in strategic and operational aspects of database administration, as well as the implementation of HDS's cybersecurity strategy.

Aranador, a Kaimuki resident, holds a bachelor of arts degree in computer science from the University of the Pacific in Stockton, California.

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### **About Hawaii Dental Service**

HDS is the largest dental benefits provider in the state, serving one million members throughout Hawaii, Guam and Saipan. It has the largest network of dentists, with more than 95 percent of Hawaii's licensed, practicing dentists participating with HDS.

As a nonprofit founded in Hawaii in 1962, HDS is committed to making quality oral health care affordable and accessible. Employers who offer HDS dental plans to their employees represent Hawaii's diverse industries, companies, unions, associations, and nonprofit organizations. HDS also offers dental plans for individuals and families.

HDS has been a part of Delta Dental, the nation's largest and most experienced dental benefits company, since 1966. This affiliation gives members access to a nationwide network of participating dentists.

For more information, please visit [www.HawaiiDentalService.com](http://www.HawaiiDentalService.com).